



## VOLUNTEER INSTRUCTIONS FOR RISING HOPE FARMS

### About CertifiedProfile

CertifiedProfile is a secure platform that allows you to order your background check online. Once you have placed your order, you may use your login to access additional features of CertifiedProfile, including document storage, portfolio builders and reference tools. CertifiedProfile also allows you to upload any additional documents required by Rising Hope Farms.

### Order Summary

➤ **Required Personal Information**

- In addition to entering your full name and date of birth, you will be asked for your Social Security Number, current address, phone number and e-mail address.

➤ **Payment Information**

- At the end of the online order process, you will be prompted to enter your Visa or Mastercard information. Money orders are also accepted but will result in a \$10 fee and an additional turn-around-time.

### Place Your Order

Go to: [www.CertifiedBackground.com](http://www.CertifiedBackground.com) and enter package code: **RQ26**

You will then be directed to set up your CertifiedProfile account.

### View Your Results

Your results will be posted directly to your CertifiedProfile account. You will be notified if there is any missing information needed in order to process your order. Although 95% of background check results are completed within 3-5 business days, some results may take longer. Your order will show as "In Process" until it has been completed in its entirety. Rising Hope Farms can also securely view your results online with their unique username and password.

If you have any additional questions, please contact CertifiedProfile at 888-914-7279 or email [cp servicedesk@certifiedprofile.com](mailto:cp servicedesk@certifiedprofile.com)

